Telemedicine and Telehealth Organization Registry

*Attention: The Department of Health has received many inquiries seeking clarification of what constitutes a telemedicine or telehealth organization that is subject to the registration requirement. Please utilize the following guidance in determining whether you are subject to the registration requirement:

"Telemedicine or telehealth organization" means a business entity organized as a corporation, sole proprietorship, partnership, or limited liability company with the primary purpose of administering services in the furtherance of telemedicine or telehealth. "In furtherance of telemedicine or telehealth" means the organization is involved in the development, production or administration of telehealth technology. Any individual licensed or certified to provide healthcare services in person may provide those services (in whole or in part) through telehealth when the provision of such healthcare services is consistent with the standard of care applicable for those services. A licensed or certified healthcare provider utilizing telehealth technology as an end-user incidental to the delivery of clinical services is not required to register as a telemedicine or telehealth organization.

For example, licensed social workers providing services via video conference technology they did not develop are not required to register.

Based upon this guidance, any registrants who were not required to register, may request a refund by sending an email listing their name, the name of their company, and telephone number to TRequests@doh.nj.gov with the words "Refund Request" in the subject line.

All Telehealth and/or Telemedicine companies providing or intending to provide telehealth or telemedicine services in New Jersey must register with the New Jersey Department of Health (Department) by utilizing the application linked below.

- <u>Initial Application Registration and Payment</u> (There is an additional charge / convenience fee for credit card payments)
- Amendments to an Application OR Removal from the Registry
- Renewal Application and Payment

FACILITIES LICENSED BY THE NEW JERSEY DEPARTMENT OF HEALTH OR PRIVATE PRACTICES WITH A PHYSICAL LOCATION USED FOR THE TREATMENT OF PATIENTS ARE NOT REQUIRED TO REGISTER.

If you have questions regarding the need to register, please email the Department at DOH-TelehealthTelemedicine Requests TTRequests@doh.nj.gov

Telemedicine or telehealth organization means a corporation, sole proprietorship, partnership, or limited liability company that is organized for the primary purpose of administering services in the furtherance of telemedicine or telehealth. As such, facilities licensed by the Department and private medical practices with a physical location used for treatment in New Jersey are not required to register.

A telemedicine or telehealth organization that does business under more than one name, must complete a separate registration application for each name it is Doing Business As (DBA).

If any of the information the applicant provides should change between registration and renewal or the applicant wishes to be taken off the registry the applicant must complete the amendments to the application through the portal within five business days of the change in information.

Please note, telemedicine and telehealth services are often used synonymously, however, the Department has defined them as the following:

"Telehealth" means the use of information and communications technologies, including telephones, remote patient monitoring devices, or other electronic means, to support clinical health care, provider consultation, patient and professional health-related education, public health, health administration, and other services in accordance with the provisions of P.L.2017, c.117 (C.45:1-61 et al.).

"Telemedicine" means the delivery of a health care service using electronic communications, information technology, or other electronic or technological means to bridge the gap between a health care provider who is located at a distant site and a patient who is located at an originating site, either with or without the assistance of an intervening health care provider, and in accordance with the provisions of P.L.2017, c.117 (C.45:1-61 et al.). "Telemedicine" does not include the use, in isolation, of audio-only telephone conversation, electronic mail, instant messaging, phone text, or facsimile transmission.

"Entity" is the Telehealth or Telemedicine Business Organization

"**Doing business as or DBA**" means the name under which a telemedicine or telehealth organization operates its business, if it differs from its legal name filed with the Division of Revenue and Enterprise Services in the New Jersey Department of Treasury.

"Entity Representative" is the person designated and authorized by the entity to make the representations on the behalf of the entity and bind the entity to certifications made on their behalf.

"Registered Agent" is a person or entity appointed to accept service of process, official mail, and other correspondence on a business' behalf. If the entity is based out of New Jersey, they are required to list a New Jersey registered agent.